



REMOTE HELP DESK



(That's me in the middle!)
US-based / American English
Tier 3 Support

Just a Click Away

Ninety-five percent of the time, your computer problems can be resolved without an onsite visit.

So why pay minimum hourly rates or additional travel charges?

Includes:

- Email and password resolution
- Virus prevention & removal
- Office 365 ongoing support
- Data transfer & recovery
- Printing issues
- General questions, training and tutoring


	<i>Silver</i>	<i>Bronze</i>	<i>Gold</i>
Paid Annually/Monthly per User**	\$250/\$25	\$500/\$50	\$750/\$75
Onsite Visits Included			✓
5 Support Hours per User per Month	✓	✓	✓
25 Support Hours per User per Month		✓	✓
Unlimited Support Time			✓
8am-5pm weekdays***	✓	✓	✓
8am-5pm/7days		✓	✓
24/7/365			✓

Please circle your choice of plan and payment above and then sign & date below:



RESOLUTE IT
242 S Washington Blvd, Suite 236, Sarasota, FL 34236
(941) 870-3235 | scott@resolute-it.com | www.resolute-it.com



* Onsite visits not included and billed at normal rates.

**Monthly payments by credit card require additional 3.75% fee

***Holidays (and weekends) not included